

Upon request of the State or a county, transaction history information stored off-line shall be retrieved in a timeframe agreed upon between the State and the Contractor, not to exceed five (5) business days.

Meets Requirement: Yes _____ No _____

Reference Document: _____ Page(s) _____

Description: _____

6.5.3 Post Benefits

The county will transmit to the Contractor a benefit authorization file specifying a client's benefit allotment for the month (refer to Section 6.4.3, Benefit Authorization). However, no funds will be transmitted with the authorization file. Rather, benefits will be funded on the day the cardholder draws benefits. Regardless of the timing for funding benefits, for account maintenance purposes, benefit authorizations will be posted as credits to recipient accounts.

During the period in which recipients are eligible for benefits, benefits normally will be authorized for posting to the recipient's account once per month. Benefit authorization data provided by the county will reflect a staggered issuance schedule. Authorized benefits shall be posted for availability by 5:00 A.M. Pacific Time on the designated issuance day.

In addition to monthly batch benefit authorizations, due to changes in recipient status or when new cases are added, benefits may also be authorized throughout the month. The current month's benefit allotment shall be added to any balance remaining in the account at the time of posting. For such benefit authorization transmissions, not part of the monthly batch, the transmission window and availability time shall be agreed upon between the Contractor and each county.

Benefit authorizations for expedited issuance, transmitted to the vendor via an administrative terminal, shall be posted to the appropriate account for availability immediately upon receipt of the authorizing transaction.

Meets Requirement: Yes _____ No _____

Reference Document: _____ Page(s) _____

Description: _____

6.5.4 Post Debits

As a result of purchases, cash withdrawals, and fees charged to recipients, debits will be generated for posting to recipients' accounts. The Contractor shall have the capability to capture and post account debits real time as clients perform transactions to ensure that recipient accounts are not overdrawn and that there are sufficient funds to cover all authorized transactions. The